

# A Consistent and Secure Meeting Experience for Healthcare



The healthcare industry depends on secure and seamless communication across diverse teams, facilities, and platforms. Whether you're merging hospital systems, connecting remote specialists, or coordinating multidisciplinary meetings — you need a single, consistent user experience for every meeting.

With Synergy SKY, your teams can join, manage, and collaborate in meetings across any platform — Microsoft Teams, Zoom, Google Meet, Webex, and SIP endpoints — within your existing security boundary.



*Synergy SKY enables us to use a variety of platforms such as Zoom, Webex, and Teams to communicate with patients as well as other departments.*

David Flax, Director of IT, University of Maryland School of Medicine.



## Simplify Healthcare Interoperability

Achieve seamless communication across diverse technologies and networks — bridging healthcare providers, research institutions, and government bodies.



## User-Friendly Experience

Start every meeting on-time with a consistent, intuitive workflow—no training needed. Choose your preferred way to join: Click to JOIN, Scan to JOIN or JOIN by Id.



## Video conferencing interoperability in hospitals

Built to evolve. Synergy CONNECT is ready for new features and web meeting platforms, ensuring your video systems stay relevant as collaboration technology advances.



## Sustainable Investment

Maximize the value of your existing video infrastructure. CONNECT brings modern interoperability, control, and registration to your SIP video systems—no need to replace devices. It works regardless of the type and model of SIP device, making it a sustainable solution.



## Flexible Deployments

Deploy Synergy CONNECT the way that suits your organization—on-premises, hybrid, or full cloud.

## Certifications and Partnerships



Microsoft 365 Certified

- Global reseller partner network
- Available in Azure MarketPlace and Webex Control Hub
- By adhering to ISO 270001 you know we can be a trusted partner





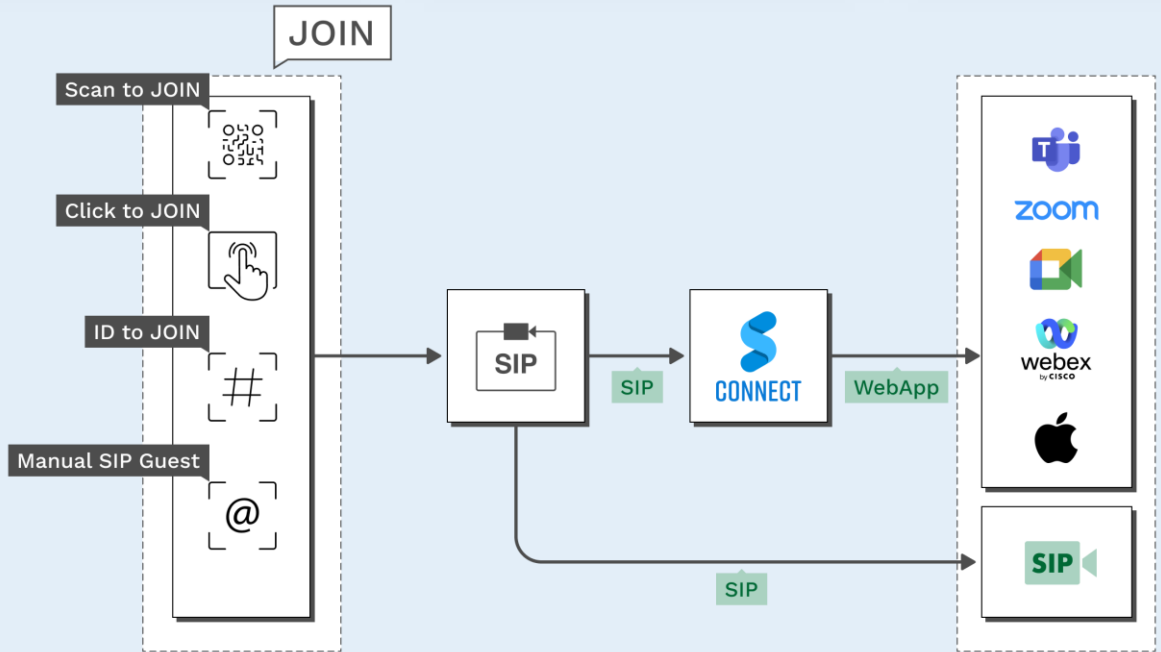
# TrueView™

Always get the authentic layout

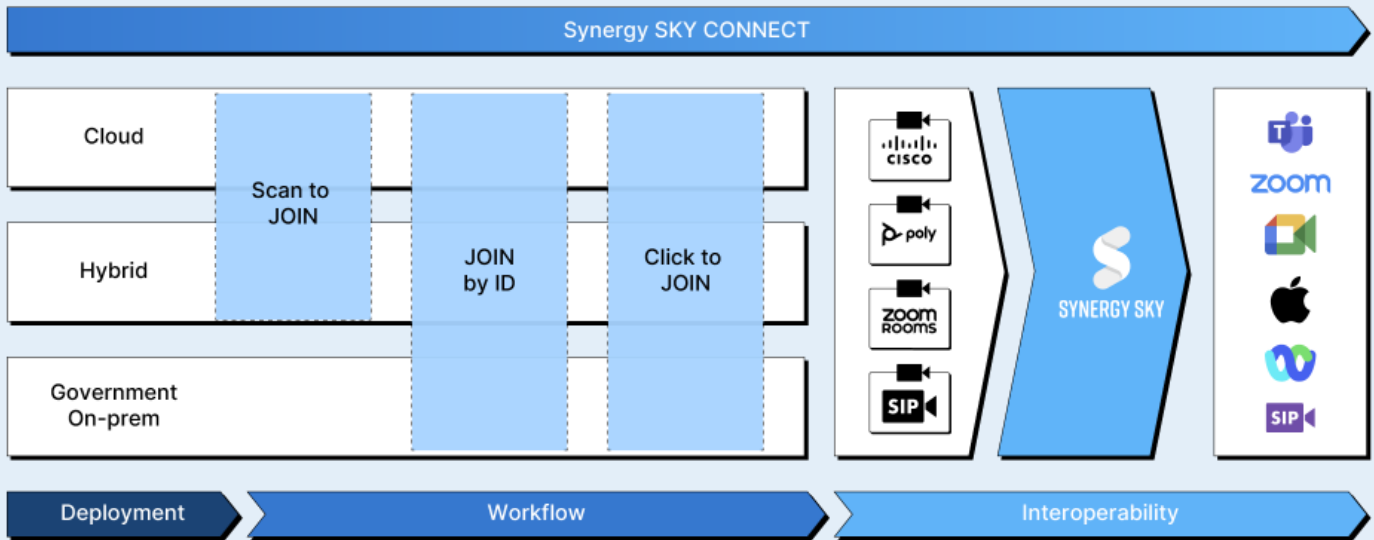


Features controlled from your phone or touch panel

Unique In-Meeting Features	Flexible Meeting Access	Federal Compatibility
<p>Meeting Interactions from SIP devices in all meetings:</p> <ul style="list-style-type: none"> <li>– Raise hand, Change Layout, Participants list, Open Chat pane, Send and See Emojis 🍷 👍</li> <li>– Live Captions (CC) in Teams, Zoom and Google meetings</li> </ul> <p>TrueView™ - the native layout experience from web meetings on SIP video conference devices. See illustration above.</p>	<p>Click to JOIN: One Button to join all scheduled meetings.</p> <p>JOIN by Id: Join any meeting by entering the native meeting Id.</p> <p>Scan to JOIN; Scan, Swipe, Connect from your cell phone.</p> <p>Lobby Auto Admit in Teams, for approved SIP devices</p>	<p>Any Microsoft Teams environment:</p> <ul style="list-style-type: none"> <li>- Microsoft Cloud for US Government L2, L4 and L5 (DOD)</li> <li>- Cross environment and tenant compatibility</li> </ul> <p>Utilized and trusted by US agencies</p> <p>Developed and deployed according to applicable STIG requirements</p>



# Deployment, Workflow and Interoperability in one



## Workflow

### Calendars supported

Easy-Join / Join by Id:

Microsoft Calendar: Exchange on-premises, Microsoft 365, and Microsoft 365 for US Government L2, L4 and L5 (DOD)  
Google Calendar: Commercial and Federal

CONNECT GO:

Microsoft 365

### Endpoint compatibility

Easy-Join:

All Cisco, One Button To Push (OBTP) and Poly, One Touch Dial (OTD)

Join by Id / CONNECT GO:

All SIP devices from Cisco, Poly, Huawei, Yealink, LifeSize  
All Zoom Rooms; Neat, HP Poly, Logitech, Lenovo etc.

## Interoperability

Endpoint compatibility

Compatible with all SIP video conferencing devices. Works seamlessly with leading systems from Cisco, Poly, Huawei, Yealink, LifeSize, and more.

Bandwidth support

Up to 6000kbps

Resolutions/frame rate

Up to 1080p30 fps

Video standards

H.264

Audio standards

G.711, G.722, Opus 8 - 48kHz

Protocols

SIP, SRTP/SRTCP, RTP/RTCP

Encryption

TLS, AES

 **SYNERGY SKY**  
**CONNECT**

[Get Started Today](#)

Visit our website to start your free trial or contact us for a personalized demo tailored to your meeting needs.

<https://www.synergysky.com>

